

MAAST/GE - 15th May, 2003

To
Mr. Parthajit Dutta
QSYS SOLUTIONS INDIA
10/75 , Ground Floor,
Old Rajinder Nagar
New Delhi - 60

Subject: Letter of Appreciation - Qsys Solutions India

Dear Mr. Dutta,

I would herewith like to extend my appreciation to Qsys Solutions India for the exceptional and commendable manner in which the project of the terminal shift for Lufthansa at Madras Airport was executed.

I have seen the Campus set-up of most Lufthansa offices in India, and must praise that MAAST currently has the safest, stable and most organised Campus set-up in India.

It should be noted that the electrical set-up with the professional power panel as its back-bone has proven to be very reliable. There is a marked difference between the electrical performance before and afterwards. Fact is, that Lufthansa is able to temporarily provide the electrical backing of UPS power for all CUTE check-in counters as well as the Singapore Airlines Office at the new terminal, without which none of the major Airlines such as Singapore Airlines, British Airways, Sri Lankan, etc. would be able to perform systems-backed check-in.

At this point I should especially mention and praise Mr. Anil Gupta from Qsys Solutions India for his dedication, hard work, technical skill and ideas. Throughout the project work, he was able to effectively work with the local authorities avoiding any deviation from local specifications. Further, he was instrumental that the shift was performed in an organized, scheduled manner, because of which we were able to operate smoothly out of the new terminal without ever having to resort to manual check-in.

It was a pleasure working with QSYS and I wish Mr. Parthajit Dutta and his entire team all the best in the future.

With best regards,

Lufthansa German Airlines



George Ettiyil
Station Manager
Chennai